

Out-patient consultations and procedures

A fixed schedule of fees is used for all out-patient charges. Currently this is in line with all major insurance companies re-imbusement schedules.

New Consultation (including unplanned consultations more than 12 months after previous treatment)	£165.00
Rigid Sigmoidoscopic examination	£91.00
Follow-up Consultation	£108.00
Procedures for treatment of haemorrhoids/injection or Botox injection for Fissure	£100.10

Although New Patient consultations are scheduled for 30 minutes and others are scheduled for 15mins, these fees apply to consultations of any length. This is to ensure that there is no pressure on time during consultations due to cost.

Nuffield Hospital out-patient Costs

All charges from the Cheltenham Nuffield Hospital are separate from Consultants' fees. A charge may be made for disposable instruments or medications used at out-patient consultations. This bill will be sent to you directly from and should be settled with the Nuffield Hospital. The fees may be described using the same codes and terminology as the surgical invoice but are separate. You should be given information by the Nuffield Hospital on the likely fees charged at your first out-patient visit. Any queries regarding this charge should be made directly to the Nuffield Hospital.

Day -patient or In-patient care or procedures/operations

Patients with medical insurance / friendly society cover.

For all patients, self-funding, insured or via association/society membership, private medical care is delivered to the patient and the 'contract' for the provision of medical care lies between the Consultant and the patient. The insurer/society offers cover for re-imbusement of fees to a level published by the organisation.

In order to try to ensure that there is the minimum of difficulty for patients with re-imbusement of these fees, for the majority of providers of insurance cover or society membership, charges are made in accordance with the published re-imbusement schedule of the relevant insurer, society or association. For BUPA members, Mr Borley is a **registered BUPA Consultant Partner**. For AXA PPP cover, the BUPA Consultant Partner level of re-imbusement is used.

Invoicing for fees

In many instances, the fee invoices will be sent directly to the insurance company or friendly society and they will usually be settled directly to us

without needing your involvement but these represent the settling of the fees on your behalf. You may be sent a copy of the invoice so that you are aware of the charges made.

Patients with an Excess or limited policy coverage

For those patients who have an excess, this should be notified to you by the insurer/society. The invoice of any 'excess' will be made to you personally in a separate invoice as the outstanding balance of professional fees.

Pre-Authorisation

If you have not already contacted your insurance company, please do so to provide them with details of the consultation arrangement and confirm details of your re-imbusement cover. If you require further investigations or a surgical procedure we can provide the necessary code(s) relating to the procedure(s) which you may use to inform your insurance company. The insurance company should notify you directly of any likely shortfall in your re-imbusement or excess for which you will be liable and any restrictions as to the location at which investigations or procedures can be arranged.

Estimates of professional and hospital fees / charges

For all planned non-outpatient care, it should be possible to provide a written estimate of the surgical costs and you should request this if you have any doubt as to the level of cost or cover required. Hospital and anaesthetic costs may be estimated but this may require further assessment or investigation before they can be determined.

Patients without medical insurance cover.

For all patients who are 'self-funding' a scale of fees matching the BUPA Consultant Partner re-imbusement level is used to determine surgeon's charges for investigations and treatment.

Fixed Price Surgery.

Many operations and procedures can be arranged under a fixed price arrangement. If you are financing your own treatment, please enquire regarding arranging a 'fixed price deal' for your procedure or operation. 'FPD's' can be arranged at the Nuffield Hospital or the Private wing of Cheltenham General Hospital. (please see FPD information leaflet)

Anaesthetic fees

Fees for the provision of anaesthetic services are not always within the re-imbusement levels of the major insurers. The anaesthetist involved should be able to give you a clear estimate of likely fees and you should enquire directly of Gloucestershire Anaesthetic Services (GAS); 01242 678941 glosanaesthetics@uk-consultants.co.uk. They will invoice you personally.



Contacts.

Consultations / Surgery or endoscopy bookings :

Mrs Angela Hatherall (Secretary)
Imperial Medical Group
Cheltenham Nuffield Hospital
Hatherley Lane
Cheltenham,
GL51 6SY
01242 246526 tel. 01242 246525 fax.

Invoice / fee enquiries :

neil.borley@cheltenham-colorectal.org.uk or by letter to
Mr N R Borley
Finance secretary
Imperial Medical Group
Cheltenham Nuffield Hospital
Hatherley Lane
Cheltenham,
GL51 6SY

*fees may change in line with changes in recognised insurance scales of remuneration

A good summary of the basis of the provision of private care is available via <http://www.fipo.org.uk/resources/fees.pdf> and <http://www.fipo.org.uk/docs/patients/index.htm>

www.cheltenham-colorectal.org.uk

Patient Information
on
Fees
and Contracts

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Correct from 01/04/14*